

2011 President's Club

March 11 - 13, 2011
The Fairmont Scottsdale Princess
Scottsdale, AZ

ciber[®]





Congratulations!

Mac Slingerland, President and CEO; David Girard, COO; Terje Laugerud,

Europe CEO and Wally Birdseye, Federal Government Practice President are proud to be your hosts in Scottsdale, Arizona as they recognize your outstanding achievement in 2010. The information contained in this booklet is designed to assist you in having an enjoyable and memorable experience during your stay.

To assist you in planning your President's Club award trip, information regarding your trip is detailed in the following pages. Additional information will be sent to your ciber.com email.

Please RSVP online at www.ciber.com/events/presidentsclub no later than Wednesday, February 9, 2011.

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The Princess

You and a guest are invited to a four-day, three-night stay at the Fairmont Scottsdale Princess. CIBER will take care of the three-night stay from Thursday, March 10 through Sunday, March 13. Should you wish to extend your trip, the Fairmont will honor the rate of \$334 per night plus tax for three nights prior to and after the President's Club dates, based on availability. Please be sure to indicate any additional nights when you RSVP online. This is an Adults Only event. This invitation is non-transferable.

Fairmont Scottsdale Princess
7575 East Princess Drive
Scottsdale, AZ 85255-5802
Phone: (480) 585-4848
Fax: (480) 585-0086
www.fairmont.com/scottsdale

Fairmont rooms are spacious and meticulously detailed boasting unique Southwestern decor that incorporates subtle desert hues and earthy accents. They offer high speed Internet access, well-defined living and work areas, spacious bathrooms with large dressing areas, separate shower and oversized bathtub, refreshment center, wet bar and a charming patio with a table and two chairs --- perfect for capturing a breathtaking Arizona sunset.

President's Club Coordinators:

Angel Cordova de Orta
5251 DTC Parkway
Suite 1400
Greenwood Village, CO 80111
Phone: (303)267-3836 or
(800)242-3799 (ext.3836)
Fax: (303) 267-3822
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Jan McElhiney
5251 DTC Parkway
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Greenwood Village, CO 80111
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jmcelhiney@ciber.com

Air Travel Contact:

Kristy Santos
5251 DTC Parkway
Suite 1400
Greenwood Village, CO 80111
Phone: (303) 456-4636
Fax: (303) 463-3078



**Ahh...No other place on earth
is quite like Arizona ...**

Tall mountains, swift rivers, grasslands, pine trees and cactus.

A vivid and cultured past and a present that cultivates a blend of cultures and traditions. From this contrasting imagery comes the [Fairmont Scottsdale Princess](#) – The Ultimate Desert.

The AAA Five-Diamond Fairmont Scottsdale Princess has come to reflect the dynamic environment that surrounds it --- where sun-washed stone and bright green cottonwoods rise up to meet the pale-blue sky and majestic purple mountains.

Boasting one of the best Spas in North America (by Condé Nast Traveler), three award-winning restaurants, and two 18-hole Championship Golf Courses -- one of which is home to the Annual PGA Tour FBR Open -- (formerly the Phoenix Open), The Fairmont Scottsdale Princess is truly an experience like no other.

The Fairmont Scottsdale Princess appropriately reflects the southwestern setting with Spanish colonial-style architecture and terracotta color. Set against the scenic backdrop of Arizona's McDowell Mountains, the hotel's idyllic southwest experience reflects the beauty of the landscape and creates an atmosphere of casual elegance. The buildings are positioned to capture the feeling of wide-open spaces, complete with cupolas. In southwestern tradition, cupolas served as a beacon to travelers, indicating shelter and safety and a gathering place for social activity, hospitality and culture.

The historians and architects who created The Fairmont Scottsdale Princess captured this special spirit. Guests from around the world come to experience the traditions, adventures, romance and spirit of the southwestern borderlands found at The Fairmont Scottsdale Princess.

Airline Information

Airline reservations must be ticketed by Wednesday, February 9, and must be booked with Kristy Santos, CIBER's designated travel agent. Please let Kristy know that you are booking your flight reservation for President's Club. You may contact Kristy at (303) 456-4636. Call to book travel between the hours of 8:00 am to 5:00 pm (mountain time).

Check your itinerary for accuracy. If any changes are made to the itinerary after the flights are ticketed, you will be responsible for all fees. Electronic tickets will be issued for all flights whenever possible. Due to increasing airfares, most tickets issued are non-refundable. If you do not schedule your itinerary by February 9, we will automatically book you the best possible flight at the best fare.

If you plan to arrive before Thursday, March 8 or depart after Sunday, March 11 you will be responsible for the fare difference between the President's Club dates and your itinerary dates, if greater. All flights will be booked from your home city to Phoenix Sky Harbor International Airport.

Please take your emailed itinerary(ies) with you along with a government issued photo ID in order to check-in for your flight. Please allow at least two hours for all domestic and international flights.

Transportation

Upon arrival please proceed to your baggage claim carousel. You will be greeted by a driver holding a "CIBER" sign.

The driver will take you to the Fairmont Scottsdale Princess. The Fairmont Scottsdale Princess is approximately 30 minutes (23 miles) from the airport. Further instructions will follow regarding transportation to the airport on Sunday.

If you plan on renting a car at the airport for your trip to Scottsdale you may do so by contacting Kristy Santos at (303) 456-4636. You will be responsible for the cost of the rental car. Most major car rental companies are located at Phoenix Sky Harbor International Airport. A Hertz Car Rental office is located at the Fairmont Scottsdale Princess. Please contact the hotel at (480) 585-4848 and ask for Hertz Car Rental if you plan to use a car during your stay at the Fairmont.

Thursday, March 10

12:00 pm – 4:00 pm
6:00 pm – 7:00 pm
7:00 pm

[Arrive at Fairmont Scottsdale Princess Resort](#)

Hospitality Desk Open
Reception
Welcome Dinner (Buffet) Attire: See "What to Wear," pg. 13

Friday, March 11

7:30 am – 9:30 am
4:30 pm – 5:30 pm

Continental Breakfast
President's Club Winners Meeting (Employee Only)

Saturday, March 12

7:30 am – 9:30 am
6:00 pm – 7:00 pm
7:00 pm

Continental Breakfast
Reception (Photographs at Reception)
Dinner and Awards Presentation Attire: See "What to Wear," pg. 13

Sunday, March 13

7:30 am – 9:30 am

Continental Breakfast

[Depart Fairmont Scottsdale Princess Resort](#)

Room and Golf Reservations

An email will be sent to your ciber.com email address with a link to register online. Please RSVP online no later than Wednesday, February 9.

RSVP for President's Club and request golf tee times online at www.ciber.com/events/presidentsclub. Your online reservations for golf tee times are also due Wednesday, February 9. The Golf Club will try to accommodate all requests based on availability.

Spa Reservations

Spa appointments need to be scheduled with the spa directly at (480) 585-4848 no later than Wednesday, February 9. CIBER has pre-reserved appointments so please be sure to mention you are with the CIBER group. Times requested are not guaranteed and all appointments are made on a first come first serve basis. After February 9, all appointments will be opened to the public. Advance reservations are recommended. If you would prefer to make reservations upon arrival, please note that spa appointments will be available on a limited basis

CIBER Hospitality Desk

A CIBER Hospitality desk will be set up at the East Foyer Desk on Thursday, March 10 from 12:00 – 4:00 pm. Please be sure to come by to pick up registration materials and gift cheques. If you plan to arrive after 4:00 pm on Thursday, your registration materials will be delivered to your room.

Checking In

[Check-in Time: 4:00 pm](#)
[Check-out Time: 12:00 pm](#)

Resort check-in time is 4:00 pm. The hotel will try their best to accommodate early check-ins based upon availability. The hotel will also try to accommodate king or double bed requests based upon availability. The bell staff is available to store your luggage until your room is ready. You may store your golf clubs with the bell stand upon arrival. Please be sure your luggage and clubs are tagged with your name.

Perks & Travel Expenses

As a President's Club winner you will receive a \$300 room credit and \$200 in American Express gift cheques. Your room credit may be used towards on-site dining, room service, golf, spa or any other hotel products or services that may be charged to your room. American Express gift cheques may be used at the Fairmont Scottsdale Princess or off-site at most retailers.

CIBER will pay the following expenses for you and your guest:

- Airfare to and from Phoenix, Arizona
- Transportation to and from the resort (via CIBER designated car service)
- Resort room charge, resort fee and related taxes for the specified President's Club dates
- Sponsored meals for you and your guest (these include Thursday Reception and Welcome)
- Dinner, Saturday Reception and Awards Dinner and CIBER Breakfasts on Friday, Saturday and Sunday)

Expenses paid by you:

- Incidentals such as room service, phone calls, laundry, etc.
- Spa, Golf and other Activities
- Additional nights at the hotel beyond the meeting dates
- Rental Car

Any additional room charges you may incur at the Fairmont Scottsdale Princess will appear on your room bill, including meals not sponsored by CIBER, phone charges, additional room nights, activities, etc. These charges are your responsibility. Upon check-in at the Fairmont Scottsdale Princess you will be asked for a credit card to cover incidentals.

Gratuities

CIBER covers most tips, including bell captain fees and housekeeping service tips during your stay. CIBER also pays tips for transportation to and from the resort. Further tipping is at your discretion.

Climate

Early spring weather in the Scottsdale/Phoenix area tends to be mild and enjoyable.

The average high is 74 degrees with lows in the 50's. Temperatures tend to drop in the desert during the evening so please be sure to bring a sweater or light jacket.

What to Wear

Most of the days are 'on your own' so you may wear casual or resort attire.

The dress is casual or resort attire for Thursday night's Welcome Dinner. Men are asked to wear slacks, polo or similar casual shirt. Women may wear a skirt, capri pants or slacks.

For Saturday night's Awards Dinner the dress is semi-formal. Men are asked to wear a suit or sports coat and tie, women are asked to wear cocktail attire (dress or pant suit is appropriate).



Relax and Rejuvenate at the Willow Stream Spa

Rising from the resort's beautiful Hacienda Plaza is Willow Stream Spa at The Fairmont Scottsdale Princess, which pays tribute to the Arizona landscape. Inspired by a hidden oasis deep in the Grand Canyon called Havasupai (pronounced Hah-vah-su-pie), the spa's design is drawn from nature's primary elements - air, water, earth, wood and fire. These essential elements combined with innovative treatments designed to inspire and rejuvenate will help you along a self-directed path as you 'Find Your Energy'.

Hours of Operation

Open daily from: 6:00 am to 10:00 pm
Spa Appointments available: 7:45 am to 8:30 pm
Health Club: 6:00 am to 9:00 pm
Rooftop Mesa Pool: 6:00 am to 9:00 pm
Salon Appointments: 8:00 am to 7:00 pm

Awards

Leading Hotels of the World, Ltd.: Leading Spas: 2010
Conde Nast Traveler: Top 50 Spas: April 2010
Arizona Business Magazine: Top Spas, Day/Resort (50 staff or more): 2010
Time Magazine: Top 5 Spas: 2010
Arizona Foothills Magazine: Arizona's Most Luxurious Spas: 2010
Travel + Leisure: Top 25 Spas (August): 2005
WOWTraveler.net: World's Top 10 Spas: 2005

Willow Stream Spa

Reservations

Please be sure to schedule your requested spa appointment(s) directly with the spa at (480) 585-2732 or (800) 908-9540 no later than Wednesday, February 9. CIBER has pre-reserved appointments so please be sure to mention you are with the CIBER group. A list of spa appointments and pricing is included online at www.ciber.com/events/presidentsclub. Willow Stream Spa appointments are reserved on a first come, first serve basis. The Willow Stream Spa will try their best to accommodate all appointment requests.

Daily Spa Guest Membership

We invite you to enjoy the amenities, which include the health club and rooftop mesa pool, offered at Willow Stream Spa on a daily use basis for \$49 per day. Same day complimentary facility use when a spa treatment is purchased of \$69 value or more.

Willow Stream Spa Facility:

- Atrium
- Canyon Oasis
- Waterfall Treatment Area
- Rooftop Mesa Adult Swimming Pool and Private Cabanas
- MVP Rooms for Men
- Spa Suite for Couples
- Eucalyptus Steam Room

Men's and Women's Separate Areas include:

- Living Room
- Locker Room with Private Keyless Lockers
- Whirlpool
- Inhalation Room
- Steam and Sauna
- Private Showers
- A Swiss Shower

Willow Stream Spa Health Club

Enhance your routine or start a new regime with a Certified Personal Trainer. The Fairmont Scottsdale Princess offers a variety of Fitness Classes, Yoga and Pilates.

- Fitness Facility
- EFX's
- Free Weights
- Stationary Bikes
- Cardio Theatre
- Treadmills
- Full Circuit of Cybex Equipment
- Fitness Studio

Spa Check-In

Please check-in at the Spa reception desk at least 30 minutes prior to your first scheduled appointment. Unfortunately, late arrivals will not receive an extension of scheduled treatments.

[Food and Beverage Service available in Spa Atrium.](#)

Cancellation Policy

If you must reschedule or cancel an appointment, please notify the Spa one week in advance to avoid being charged for the service. If you would prefer to make reservations upon arrival, please note that spa appointments will be available on a limited basis only. Failure to show for appointments will result in a 100% charge for reserved services.

[For your convenience, an 18% gratuity will be added to all spa services and packages.](#)

Experience TPC Golf

Tournament Players Club of Scottsdale - Stadium Course

Avid golfers will enjoy a PGA Tour Golf experience at The Tournament Players Club (TPC) of Scottsdale Stadium Course. The course is located adjacent to The Fairmont Scottsdale Princess. Designed by the team of Tom Weiskopf and Jay Morrish, the course has its own unique qualities and offers guests a choice of challenge.

The Stadium Course is the home of the annual PGA TOUR FBR Open (formerly the Phoenix Open). Lush fairways surrounded by desert vegetation and breathtaking mountain views enhance the golf experience on this 18 hole, par 71 course. One of the most dramatic holes on the TPC Stadium Course is the 15th hole. It is a reachable par-5 with water surrounding an island green. With bunkers in the front of the green and a lake to the left it creates an interesting challenge for all.

- Holes: 18
- Course Par: 71
- Championship Tees: 7,089 yards

Dress Code

Golfers at the Scottsdale TPC Golf Club must wear a collared shirt and Bermuda length shorts. Denim or gym shorts are not permitted. TPC does permit traditional style golf shoes with soft spikes or flat soled tennis shoes.

Stadium rates of \$221.50 include green and cart fees, practice balls, yardage book and bag tag. Tax is not included. Club rental is \$62.00. The Desert Course will be closed due to renovation.



Enjoy fitness, Tennis and the Pools

Fairmont Fitness Center

Located near the South Pool on the lower level near the elevators, the Fitness Center offers many different workout options. (Different than Willow Stream Health Club at the Spa at Fairmont)

Enjoy lunch and afternoon poolside food and beverage service at Cabana Cafe located at the South Pool. The newest feature is the exciting Sonoran Splash! A water recreation area with two water slides (186 ft. and 199 ft. long). Private Cabana rentals are also available for full and half day rentals.

Sonoran Splash Slide Hours of Operation

Sunday to Thursday from 10:00 am to 5:00 pm
Friday and Saturday from 10:00 am to 6:00 pm

Relax and rejuvenate in one of the resort's five outdoor swimming pools and two Jacuzzi's. Open to registered Fairmont hotel guests only.

- South Pool
- East Pool
- Casita Pool
- Sonoran Splash Pool
- Oasis Pool at Willow Stream the Spa at Fairmont (is included with the \$49 Willow Stream Daily access fee, hotel guest only, or if enjoying a Spa treatment).

Pool Hours of Operation

Daily 6:00 am to 8:00 pm

Cost

Complimentary (for hotel guests only)



Men's and Women's Separate Areas include:

- Locker Room with Key Lockers
- Steam and Sauna
- Private Showers
- A Swiss Shower
- Fairmont Fitness Center (including: squash/racquetball court, free weights, stairmasters, Cybex recumbent bike, Cybex upright bike, complete Cybex equipment circuit, Smith Gym bench press, Resist-a-balls, medicine balls, resistance tubing, jump ropes and mats).

Fairmont Fitness Center Classes:

- Yoga
- Pilates Mat and Movement
- Morning Fitness Walk and Stretch
- Get On The Ball
- Aqua Aerobics
- Strength Step

Specialized Personal Training Services available

NOTE: Please call (480) 585-4848 for pricing and to schedule your fitness appointment.

Specialty Fitness Services

(offered at both the Spa Health Club and Fairmont Fitness Center)

(1/2 hour \$39 USD or 1 hour \$69 USD or 3 sessions \$186 USD)

Willow Stream Health Club invites you to experience fitness excellence! The Fitness Center offers a variety of experiences that are among the latest innovative high level sports specific conditioning. Fitness Specialists are certified professionals with many years devoted to fitness excellence. Individual sessions are tailored to your goals, needs and desires.

Complete Fitness Assessment

(offered at both the Spa Health Club and Fairmont Fitness Center)

(1/2 hour - \$39 USD)

Through a series of 'Fitness Readiness Indicators' those areas that require fine tuning will be revealed. Once these areas are addressed you may find enhanced enjoyment in all of life's activities.

Tennis

The Fairmont Scottsdale Princess Tennis Club is a premier facility with seven hard courts and a 6,300-seat capacity Stadium Court. It is the former home of both a Men's A.T.P. tour event and a W.T.A. Women's tournament.

Rates

Court Fees: \$24 per hour
Racquet rental: \$10 per day
Ball machine rental: \$50 per hour

Instruction

Private lessons: \$85 per hour

Pro Shop

The Tennis Club also offers professional lessons and a full-service pro shop with tennis wear, racquets, shoes and equipment for sale or rental. It overlooks the beautiful clubhouse court; the focus of tennis activity.

For more information on court rentals and lessons, please call (480) 585-2733.

Clinics: Wednesday and Saturday, 9:00 am to 10:00 am. Cost is \$35 per person. Previous night sign-up required.

Rules and Regulations

Proper tennis attire is required. No black soled shoes allowed.

Hours of Operation

7:00 am to 8:00 pm

Other Activities

The popular tourist enclave of Scottsdale, Arizona is home to some of the most stunning scenery in the American Southwest. The rugged terrain of the McDowell Mountains envelops the region on one side, while the stark magnificence of the Sonoran Desert stretches out on the other. With such a spectacular array of scenery, Scottsdale offers several unique places to visit and experience. A packet of activities information is enclosed in order to assist you in making your trip fun and enjoyable.



Indulge in the Spice of Life

Variety is the spice of life at The Fairmont Scottsdale Princess. Each of the hotel's restaurants has a distinctive flavor in both cuisine and decor.

Marquesa

Enjoy a journey of the senses that escorts you through the coasts of Italy to the marketplaces of France and Spain. The elegantly appointed dining room will invite you and your guest to experience a toast to the Mediterranean with a selection from Marquesa's award winning wine list.

Reservations

Reservations are recommended and can be booked by calling the hotel directly at (480) 585-4848.

Dress Code

Jacket is suggested.

No shorts or jeans allowed.

Hours of Operation

Dinner

Wednesday to Saturday: 6:00 pm to 9:00 pm

Closed for dinner Sunday, Monday and Tuesday.

Dishes include exquisite seafood and meat delicacies radiantly seasoned with provincial herbs, garlic and other flavors indigenous to the region. A selection of exotic cheeses from the Mediterranean Riviera, as well as delicious and artistic desserts, round out your culinary experience.

Awards

- AAA Five Diamond
- DIRONA (Distinguished Restaurants of North America)
- Award of Excellence (Wine Spectator)
- Best Sunday Brunch (Zagat Guide)
- Best Mediterranean Restaurant (Arizona Republic and Phoenix New Times)

La Hacienda

If you are looking for a truly authentic Mexican cuisine, look no further than La Hacienda - North America's only AAA 4-Diamond Mexican restaurant. At this turn of the century Mexican ranch house you can sample some of the fin-

Dress Code

Casual resort wear, tailored shorts, collared shirts.

Reservations

Reservations are recommended and can be booked by calling the hotel directly at (480) 585-4848.

Hours of Operation

Cocktails

Thursday to Tuesday: 5:30 pm to 10:00 pm

Dinner

Thursday to Tuesday: 6:00 pm to 10:00 pm

Closed on Wednesday

est of tequilas and cuisine while being serenaded by strolling Mariachis. Experience the splendor of a flaming coffee drink while La Hacienda embraces you and your guests with the finest of Mexican hospitality.

Awards

- AAA Four-Diamond
- Award of Excellence (Wine Spectator)
- Best Gourmet Mexican Restaurant (Phoenix New Times)

The Grill

Experience The Grill at the Tournament Players Club of Scottsdale, home of the FBR Open, and discover what local Valley residents and critics have already chosen as The Best Of Phoenix Steakhouse, The Phoenix New Times. Have lunch on the cool misted outdoor patio overlooking the 18th hole of the TPC. Indulge in the perfect martini while enjoying your favorite cigar from the humidor. Or, have dinner, pairing your favorite cut of dry-aged prime beef with one of the many wines you will find on The Grill's award winning wine list. The Grill's contemporary cuisine and exceptional service will provide you and your guests with the finest food, drink and atmosphere that defines 'The Best of Phoenix.'

Dress Code

Business casual dress, collared shirts and slacks required for men.

Reservations

Reservations are recommended and can be booked by calling the hotel directly at (480) 585-4848.

Hours of Operation

Cocktails

Thursday to Tuesday: 5:30 pm to 10:00 pm

Dinner

Thursday to Tuesday: 6:00 pm to 10:00 pm

Closed on Wednesday

LV Bistro

Whether you are looking for a spot to have breakfast, lunch or dinner, LV Bistro will engage all of your senses. LV Bistro offers an energetic atmosphere where you can enjoy a simple yet diverse selection of modern American cuisine. The two story walls are covered with art and the expansive windows provide a captivating glimpse of the sparkling pool.

Dress Code

Casual

Reservations

Reservations are suggested for dinner and can be booked by calling the hotel directly at (480) 585-4848.

Hours of Operation

Open Daily

- Breakfast: 6:30 am to 11:30 am
- Lunch: 11:30 am to 3:00 pm
- Lite Fare: 3:00 pm to 5:00 pm

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